



www.ADMFlooring.com | 3340 Leonis Blvd. Vernon, CA 90058
info@admflooring.com | Phone: 888.729.6781

Finish Warranty

ADM Flooring® warrants to the original purchaser/homeowner (who is responsible for the purchase or owns the home in which it was installed) that the finish, when used under normal residential traffic conditions, will not wear through or separate from the wood for a period of 25 years from the date of purchase. For commercial use, the same warranty applies but the time is reduced to 10 years. Gloss reduction is not considered a manufacturing defect and is not included in this warranty. Finish warranty excludes any surfaces checks/splits caused by improper environmental conditions, scratches, indentations, and color change from indoor UV light or sunlight.

ADM Flooring® prohibits the use of any adhesive tape on the flooring during the time of installation or thereafter. This includes tapes that are specifically made for wood flooring, such as blue or green masking tapes. Such use of any tapes voids this warranty and no claims will be addressed in regards to defects in the finish as a result of the use of tape. The ADM Flooring® installation and maintenance instructions MUST be followed as condition for these Warranties to have effect. You may obtain these instructions directly from ADM Flooring® by downloading or printing them from our website, www.ADMFlooring.com, or sending an email request to info@ADMFlooring.com.

Structural Warranty

ADM Flooring® warrants that the residential/commercial flooring sold under this Warranty is, at the time of sale, free from defects in material and manufacture and that it conforms to ADM Flooring® standard specifications for the product category. ADM Flooring® further warrants that, when installed and maintained according to ADM Flooring® specifications, and when used according to its intended purpose, the flooring will not delaminate, separate, buckle or cup as a result of a manufacturing defect.

Stair and Trim Structural Warranty

ADM Flooring® warrants to the original purchaser that the purchased stair and trim parts will be free from defects in material and workmanship when installed and maintained according to ADM Flooring® specifications. If a stair and trim fails, ADM Flooring® will replace or repair, at its option, for as long as the original purchaser still owns the property where the stair and trim part(s) was installed.



Inspect stair and trim parts before installation; once material is installed, it is considered acceptable. Although stair and trim parts are designed to be the closest representation of the actual floor, variation in color, texture, shading, grain, knots & distressing may be evident and, in some species, even extensive. This is normal and is not considered a defect. ADM FLOORING® RECOMMENDS OBTAINING THE BEST POSSIBLE MATCH BETWEEN ANY FLOOR BOARD AND IT'S ADJACENT STAIR OR TRIM PART PRIOR TO INSTALLATION.

PLEASE NOTE: Nosing is not covered by a finish warranty.

WARRANTY EXCLUSIONS

- ❖ Checks, splits, or delamination caused by improper environmental conditions.
- ❖ Failure to maintain the environment at a humidity range of 30%-50% year-round and a room temperature of 60° to 80°F.
- ❖ Color variations in flooring are a natural occurrence due to the species, age, character of flooring and exposure to UV light or sunlight. For these reasons, new and/or replacement flooring may not match display samples and/or existing flooring.
- ❖ Due to color variations of product and/or samples, ADM Flooring® is not responsible for the consumer matching flooring to other wood products, such as cabinets, stair railings, trim and any existing moldings.
- ❖ Normal exposure to sunlight will bring about changes in the shading of any hardwood floor as the floor ages. Area rugs should be moved occasionally as they block sunlight and may give the appearance of discoloring under the rug. This is not a product defect. ADM FLOORING® RECOMMENDS USING CURTAINS TO PROTECT ANY FLOORS BOARDS DIRECTLY IN CONTACT WITH SUNEXPOSURE; REGARDLESS OF THE FLOOR BOARDS APPLIED FINISH.
- ❖ Improper installation/maintenance and failure to adhere to ADM Flooring® installation/maintenance instructions.
- ❖ It is the responsibility of the installer and/or the homeowner to inspect boards prior to installation. ADM Flooring® accepts no responsibility for costs of product or labor when boards with visible defects have been installed.



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- ❖ Indentations or scratches caused by furniture, appliances, pet claws, spiked or damaged heels, pivot points, sand and pebbles or other abrasive materials.
- ❖ Damage due to water and/or moisture including, but not limited to, damage resulting from broken or leaking pipes, wet mopping, weather conditions or natural disasters is excluded from ADM Flooring® warranties.
- ❖ Insect infestation after product leaves our facility.
- ❖ Abuse, neglect, abnormal use or misuse, application of solvents, corrosives, or other chemicals, etc. improper cleaning or maintenance products.
- ❖ Squeaking or popping sounds on nailed down products.

This Warranty is made subject to the following conditions:

This Warranty does not cover damage to the finish as a result of incorrect maintenance, accidents, neglect, or abuse, to include damage such as scratches, indentations, or discoloration. All claims against surface wear must be easily visible and be at least 10% of the entire floor. Gloss reduction is not considered surface wear. In the event of a finish defect, ADM Flooring® will, at our option, repair the defective planks, replace the defective planks, or refund the amount equal to the price paid. This is the sole and exclusive remedy under this Warranty. Additionally, the use of any non-conforming adhesives will void the warranty. In order to be covered under this limited warranty, the Flooring must be properly installed by a licensed flooring contractor in accordance with all installation instructions provided to you on our website. This warranty does not cover damage arising from improper installation of the Flooring. In order to be covered under this limited warranty, the Flooring must be purchased from an authorized dealer of ADM Flooring® products. ADM Flooring® offers no additional warranties, express or implied, other than those set forth herein. Neither your retailer nor anyone else has the authority to alter the terms of this warranty. Any representations or promises made by your retailer or installer are not binding on ADM Flooring®.

For commercial use, the same warranty is applied but the time is reduced to 10 years.



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Additional Notes

ADM Flooring® considers flooring that has been installed as that which has been accepted as ordered. Prior to the installation, the homeowner, dealer, or installer, has the responsibility to inspect the product to ensure proper species, color, grade, integrity of structure, and finish. The installer must use reasonable selectivity and hold out or cut off pieces with defects, whatever the cause. The purchaser should consider buying 7-15% extra flooring material, also known as "waste".

This warranty does not cover damages caused by or relating to improper transportation, storage, or installation of the Flooring. This warranty does not cover any defects unless the square footage of such defective flooring exceeds ten percent (10%) of the total square footage of your purchased Flooring.

This warranty does not cover manufacturing defects in Flooring that has been installed which are visible or which reasonably could have been discovered by you or your installer prior to installation. You must notify ADM Flooring® of any such manufacturing defects before installing Flooring. If not properly notified, ADM Flooring® shall not be held liable for any costs or expenses incurred as a result of the purchase or installation of any such defective or unsatisfactory Flooring.

Due to the natural materials and unique finishing processes, ADM Flooring® wood products may experience tonal and color variation between planks depending on time in or out of the box and conditions such as weather, temperature, location, moisture levels or proper maintenance and installation. To avoid dramatic variation mainly caused by aging, it is recommended installation be completed from the same batch.

Claims Services

Any claim under the Residential/Commercial Limited Warranties shall be made by contacting your retailer within 30 days after it has been detected. Proof of purchase, including the date of purchase, must be presented to make a claim. All claims must be filed through your ADM Flooring® dealer.



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If ADM Flooring® accepts a claim under the Residential/Commercial Limited Warranties; it will repair or replace, as its portion, the affected ADM Flooring® materials. If the design for which a claim is made is no longer available, ADM Flooring® will replace the affected ADM Flooring® material with another design of equal value. However, ADM Flooring® will not accept any responsibility to pay for all other costs related to the defective flooring (e.g., labor to remove flooring, labor to install replacement flooring, additional materials required to install replacement flooring, removal of any household fixtures or furniture required to repair or replace the flooring, hotel stays required due to repair or replacement, etc.). Due to the nature of the product, replacement flooring is not guaranteed to match the original flooring in terms of color, tone, pattern or other natural characteristics of wood. These warranties are not transferable. They extend only to the original purchaser.

DISCLAIMER

ADM Flooring® DISCLAIMS LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING DOWNTIME, LOSS OF USE OF FLOORING/FACILITIES/EQUIPMENT, LOSS OF PROFIT OR REVENUE. BREACH OF ANY EXPRESS OR IMPLIED WARRANTY AND DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT. THE ABOVE REMEDIES ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES FOR CLAIMS ON THIS PRODUCT.

This writing is the complete and exclusive statement of the Warranty, and is in lieu of all other express and/or statutory warranties. No waiver or amendment shall be valid unless in writing and signed by an authorized representative of ADM Flooring®